



Please put a note on your clinical system that this family are in temporary accommodation. Living in temporary accommodation can make a family vulnerable, and they may find it difficult to travel to appointments or access the surgery.



Please consider allowing the family to remain registered at your GP Practice, if they wish to do so, while they are living in temporary accommodation, even if they fall outside of your catchment area. Stability in healthcare is important during this unsettling and chaotic time, particularly if there are safeguarding plans in place. When patients have strong relationships with their healthcare professionals, this can improve health outcomes for the children affected.



You may want to consider offering to register the family using the practice address as a temporary measure, particularly if a patient is waiting for an important referral letter. Families could be moved multiple times over a number of months or years and keeping track of address history and where to send appointment letters can be tricky.



A family may need you to change their nominated pharmacy to one closer to their current accommodation. Next time a prescription is ordered, you may want to ask the patient their preference in case this is something they have not considered yet.



It can sometimes be helpful for a GP to write a letter to a family's housing officer or other professional involved in their homelessness journey. If you are able to do this, please consider doing this free of charge in order to not exacerbate the financial concerns and related health inequalities they are facing.



Please consider that children may be out of education for prolonged periods of time and therefore may not be seen as regularly by professionals or have access to the same support network and services that they previously had in school.